



BUSINESS CALL IN PROGRAM

LEGAL SERVICES AGREEMENT

This document summarizes the Business Call-In Program. You can enroll on a monthly basis, in which case the cost is \$60 a month; or you can enroll on a yearly basis at a discounted cost of \$600 a year. If you want to participate in the Program, please sign and return this letter, marking the appropriate boxes below, and this letter will become our Legal Services Agreement.

Whether you enroll on a yearly basis or on a monthly basis, you may cancel at any time by giving us notice in writing. If you have paid for a year, you will be refunded the amount of the yearly fee less a prorated amount of the fee that was paid for each month that you were enrolled in the program.

As a participant in the Call-In Program, you may call us at any time during business hours with questions or to seek advice. If we can answer your question or give you the ready advice you need we will. There is no limit to the number of times you can call if you are part of the Program.

The Program is not intended to be a substitute for thorough legal research, when research is needed for in-depth strategy and analysis of a matter that is complex. The Program does not cover in-depth analysis and advice on complex legal matters, drafting, negotiation, litigation and communications in regard to complicated, ongoing and pending legal matters. If you ask us to follow up a phone call with legal research, drafting documents, contacting a third party, filing a lawsuit, etc., those matters will be billed at our regular rates, which range from \$225 to \$325 an hour, depending on the attorney and the matter. Our fee schedule is enclosed for your information along with a list of the areas in which we practice law. When your matter ceases to be covered under the Business Call-In Program, we will tell you, and it will be your choice whether to authorize us to take any action that is not covered in the scope of the Program.

The best time for good legal advice is when you are planning to do something, but have not done it yet; when you can minimize your risk and maximize your benefit; before a dispute or issue arises; or immediately after a problem surfaces and you still have time to minimize the damage. Call us right away when we can help you most.

We do not practice law in every area, but we are very active in the legal community and community at large. We write articles, lecture at seminars and serve in various capacities as leaders in the local Bar Association and in the community. Instead of picking up the Yellow Pages when you need help, call us. Even if we cannot help you, in most cases we know someone who is trustworthy and competent who can help you.

Thank you again for choosing to participate in the Business Call-In Program. We value you as a client and your input to us that will help us serve you and our other clients better. If you have any feedback for us, we would like to hear it – good or bad. If you are pleased with the quality of work that you receive, we hope that you will recommend us to your friends and business acquaintances. Finally, if you have any concerns **or** questions, please do not hesitate to contact me.

Sincerely,
DRENDEL & JANSONS LAW GROUP

A handwritten signature in black ink, appearing to read "K. Drendel", written over a horizontal line.

Kevin G. Drendel



Please enroll my business in the Business Call-In Program

I wish to in the Business Call-In Program Gift beginning this ____ day of _____, 20____.

My signature below acknowledges that I understand and agree to all of the terms of this Agreement, and I authorize the Drendel & Jansons Law Group to

- bill me \$60 for the month of _____, 2016, only;
- bill me \$60 for the month of _____, 2016, and each month thereafter, subject to my right to cancel*; or
- bill me \$600 for one year beginning _____, 2016.
- charge me by credit card (see the Credit Card Payment Form)

Name of the business

By _____

Its _____

Deliver or mail to Drendel & Jansons Law Group at 111 Flinn Street Batavia, IL 60510; by facsimile to (630) 404-6179; or scan & email to am@batavialaw.com.

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